

# OMBUDSMAN OF THE EUROPEAN UNION

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**Abstract.** *The present work aims at presenting the European institution of Ombudsman whose main goal is to study the complaints regarding the defective administration of the European institutions and bodies. Starting with the origins and the legal basis of this institution and continuing with the Ombudsman competences and roles, the study intends to bring about an important contribution to a better knowledge of all European citizen's rights.*

**Keywords:** *Ombudsman, Council of Europe, European Communities, EU*

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